

YOOX NET-A-PORTER GROUP

The world's leading online luxury fashion retailer

BUSINESS LINES

IN-SEASON

OFF-SEASON

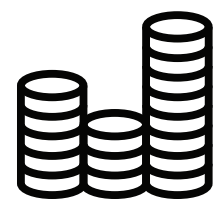
POWERED BY YNAP

NET-A-PORTER
MR PORTER

YOOX
THE OUTNET

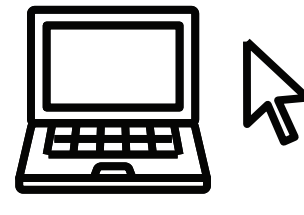
ONLINE FLAGSHIP STORES

AT A GLANCE



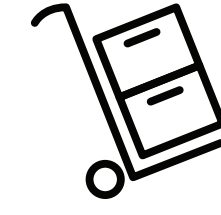
NET REVENUES
IN 2015

€1.7 bn



MONTHLY UNIQUE
VISITORS IN 2015

27.1 m



ORDERS IN 2015

7.1 m



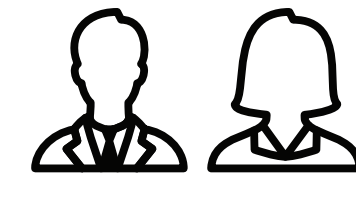
AVERAGE ORDER VALUE
IN 2015

€352



ORDER
FREQUENCY

1/4s



ACTIVE CUSTOMERS
IN 2015

2.5 m*

GLOBAL OUTREACH WITH LOCAL EXPERTISE



OVER 180 COUNTRIES SERVED



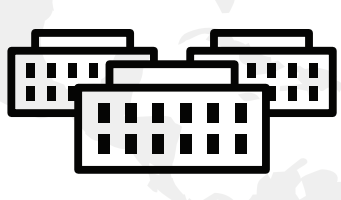
11 CUSTOMER CARE CENTRES
covering all time zones



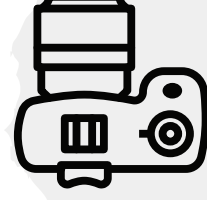
11 OPERATIONAL
LANGUAGES



10 CURRENCIES



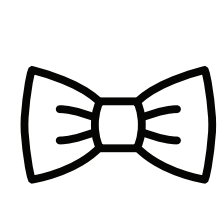
7 DISTRIBUTION CENTRES
US, UK, Italy, Hong Kong, Japan
(3 of which are automated)



8 DIGITAL PRODUCTION FACILITIES
US, UK, Italy, China, Hong Kong, Japan



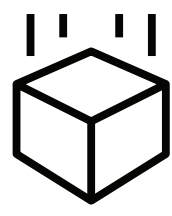
DEDICATED COURIERS
in selected markets to
fulfill specific local needs



BUTLER SERVICE
and authenticity RFid seal



SAME AND NEXT-DAY DELIVERY
25 countries served



5,200 DROP-OFF POINTS
in Spain and France for
delivery and returns

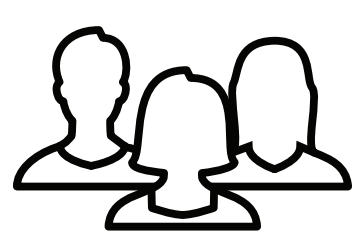


NOMINATED DAY DELIVERY
in Japan and UK



4.4 MILLION PICTURES
SHOT IN 2015

PEOPLE



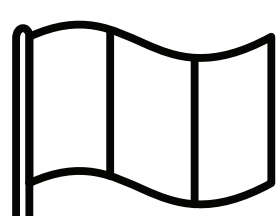
MORE THAN 3900 EMPLOYEES



8 LOCAL OFFICES
Italy, UK, USA, China, Hong Kong, Japan



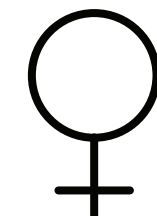
49,925 TRAINING
HOURS DELIVERED



80 NATIONALITIES



AVERAGE AGE OF 33



60% ARE WOMEN